



## Play4Property FAQ

### **Why should I trust Play4Property.com?**

Please see the about us section of our website for details of our structure and ethics.

### **Why “Spot the Ball”?**

As we are not a lottery or a raffle, we select the winner using a skill based exercise.

### **Where is Play4Property based?**

Our registered head office is in Southern England, and we have offices in the USA and Australia. We can be contacted via the contact details on our website.

### **Which prizes are on offer?**

The winner is identified by a computerized “Spot the ball” competition which is played during the process of buying a ticket. There will be shown a photograph of a game (tennis, soccer or golf), which will have the ball digitally removed, and you must use your skill and judgment to predict where you think the center of the ball is. The coordinates selected closest to the actual ball will be the winning coordinates. We use a sporting judge and a lawyer to make the final decision. The process is really simple, and good fun. Detailed instructions are shown during the process. If you have any questions please call our customer service team using the contact information.

### **Who owns all the property on display?**

Most of the properties are owned by third parties who have approved to have their property entered into the competition as prizes. Other prizes, such as cars and computers, we don't own, as we want to ensure that we deliver them exactly as the winner would like; Therefore, we place the order when the winner chooses what they want and we have them delivered directly to the winner, anywhere in the world. This allows the winner to receive the most perfect prize as possible, such as by picking the brand, color and specific options.

### **If I win a property, how is the property legally transferred to me?**

We have a team of lawyers that will deal with the transfer of the property. We pay all costs associated with the transfer, including the closing costs and stamp duty where applicable. We also will move your furniture and help you settle in. We will make winning as smooth as possible!

### **Which properties can I win?**

The winner can select a property from our pool up to a certain value. The value is based upon the number of entries to that competition. It's a complete win-win situation because the more entries, the greater the prize — the less entries, the greater the chances of winning.

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**Who chooses the properties and other items that can be won?**

Properties are entered by people that have exclusive properties that they want to sell. We only include the most exclusive properties that we think would be someone's dream house. We choose the cars that are on offer and have exclusive arrangements with many car manufacturers.

**How much is it to enter the competition?**

£20 per ticket for all competitions. Instant win games are £5 per play.

**Will I get a receipt showing my entry details?**

You will get a receipt immediately by email

**Are there any special offers for buying more multiple tickets?**

We offer sliding scale discounts for multiple ticket purchases. For properties and cars, we offer a 5% discount for 2-5 entries, 10% for 6-15 entries and 15% for anything above 15.

**What can I win?**

If you win a property, you can choose from the list of properties in our property pool, up to a value limit. You can choose multiple smaller properties if you wish, and we will include cars, furniture and other items if you select a property that is lower in value than the value limit. Wherever you live in the world — we are not going to give you a property somewhere inconvenient. We will even buy you a house in the town where you live. You choose. We just want you to win the property of your dreams. The current properties in the pool can be seen on our website. If you are the winner of a car, you will have a number of cars to choose from. You can also choose cash instead of a car.

**Do you provide any financial assistance with insurance?**

We will provide the first year of insurance for your new home or car.

**When do the competitions finish?**

Competitions finish on the date shown for each competition. We do not change these dates ever.

**When are the results announced?**

Results are announced once we have reviewed the entries. Usually we announce up to 14 days from the closure of the competition.

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**How will I know if I win?**

We will email you the results if you win or not. We will make a personal visit, usually with a film crew, when we tell someone that they have won a property. If you win a car, we will personally call you. Please ensure the contact details you give us are correct as it is these we will use if you win!

**How do you judge the competitions and select the winner?**

We will ship the prize to you free of charge. In some countries there are issues regarding this. If we can, we will purchase the car in your home country so the car is authorized and registered correctly, and warranties can be managed locally. If you have any further queries, please do not hesitate to contact us.

**Can I choose a right or left hand drive car?**

Yes. Some cars can be made right or left hand drive and others cannot. We will do our best to ensure that you get what you want with what the car manufacturers can supply.

**How can I get further information?**

Feel free to contact us through the contact details provided on our website at [play4property.com](http://play4property.com), [play4property.co.uk](http://play4property.co.uk) and [play4property.com.au](http://play4property.com.au)